

5
YEAR

LIMITED WARRANTY

Brasslux Crafts stands behind the quality and craftsmanship of every product we create.

This 5-Year Limited Warranty covers manufacturing defects in materials and workmanship under normal use from the date of purchase.

In addition, we proudly offer a 90-Day Return & Exchange Policy from the date of delivery.

What Is Covered

- Solid brass structural integrity
- Ceramic cartridges and internal valve components
- Manufacturing defects in materials or assembly
- Mechanical failures under normal use
- Free replacement parts during the 5-year warranty period

What Is Not Covered

- Normal wear and tear
- Natural patina development of unlacquered brass
- Improper installation or misuse
- Damage caused by harsh chemicals or abrasive cleaners

How to Request Warranty Service

Please contact our customer service team with proof of purchase and clear photos of the issue. Replacement parts will be provided at no cost in accordance with this warranty.

Brasslux Crafts Warranty Department

5039 Commercial Circle, Unit F
Concord CA, 94520

For any questions or concerns regarding our warranty plan, please email:
warranty@Brassluxcrafts.com

BRSSLUX CRAFTS